

**The California Managed Risk Medical Insurance Board**

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MRMIP Subscriber and Health Plan Data: May 2014 Summary**Subscriber Data:**

	May Activity 6/1/14 Effective Date	Current Enrollment
Number of Enrolled Persons:	28	2,809
Number of Subscribers:	27	2,670
Number of Dependents:	1	139
% of Subscribers and Dependents:	96.4% / 3.6%	95.1% / 4.9%

MRMIP Enrollment Cap	7,500*
MRMIP Enrollment Exceeding Cap	0
FY 12/13 New Enrollees To-Date	3,241

* Effective 6/1/13 Enrollment Cap = 7,500

Enrollment Data:

	May 2014	Total to Date
Applications Received	39	153,599
Disenrollments	208	110,151

Waiting List Data as of June 1, 2014:

Due to closed enrollment	0
Due to deferred enrollment	8
Total on waiting list:	8

MRMIP Health Plan Enrollment:

	Enrollment June 1, 2014	% of Total Enrollment
Anthem Blue Cross	1,295	46.1%
Kaiser South	967	34.4%
Kaiser North	536	19.1%
Contra Costa	11	.4%

Percentage of MRMIP Enrollment in Selected Counties:

Los Angeles	31.7%	San Bernardino	4.1%	Fresno	1.8%
Orange	9.8%	San Francisco	3.2%	Sonoma	1.8%
San Diego	9.4%	San Mateo	3.2%	Marin	1.5%
Santa Clara	4.8%	Contra Costa	3.1%	San Luis Obispo	.9%
Riverside	4.2%	Ventura	3.1%	Monterey	.7%
Alameda	4.1%	Sacramento	2.6%	Santa Cruz	.5%

These counties account for **90.5%** of total MRMIP enrollment.

Percentage of MRMIP Enrollment by Age Category:

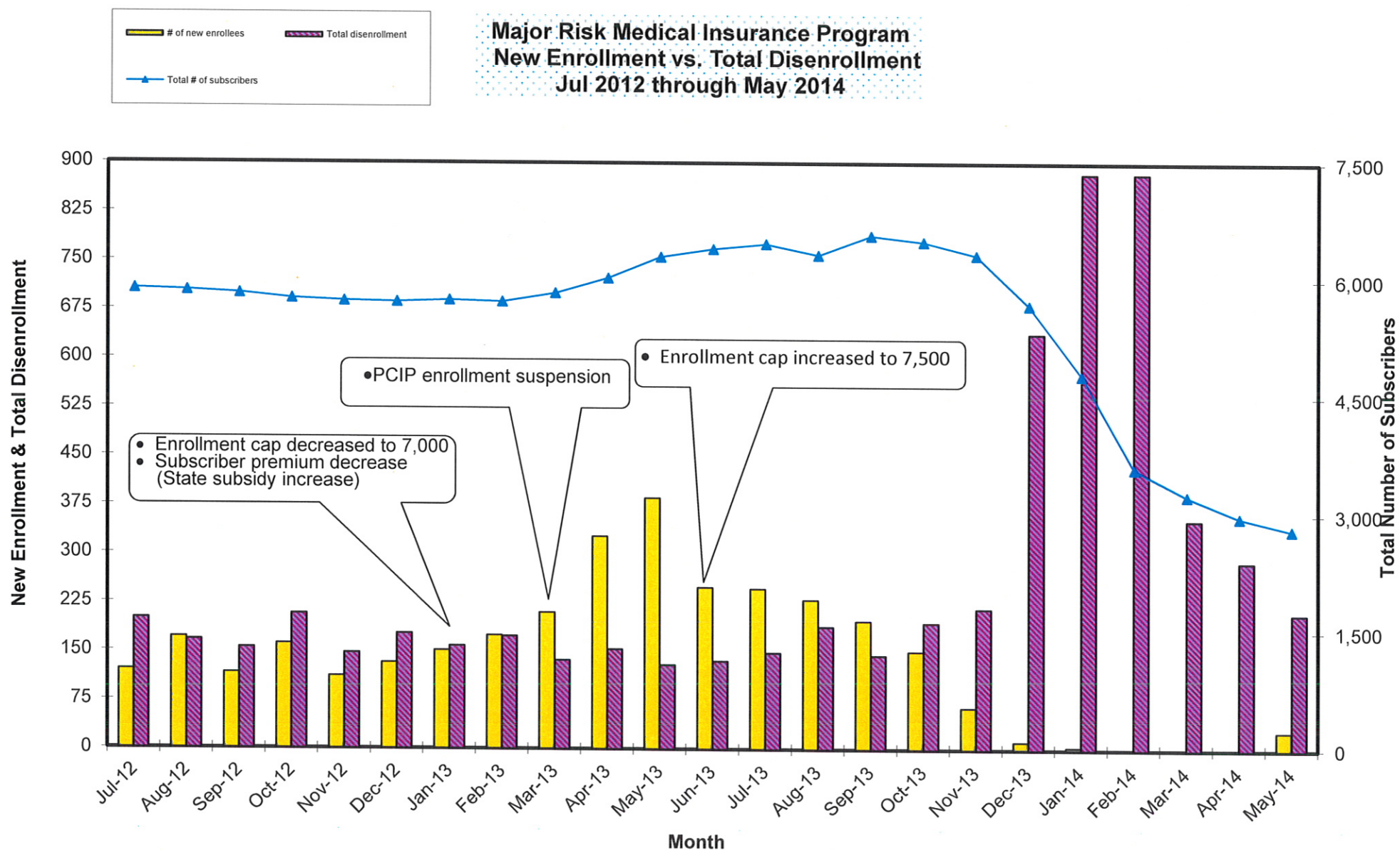
<29	17.4%
30-49	40.8%
50-64	39.7%
65+	2.1%

Percentage of MRMIP Enrollment by Gender:

Female	54.5%
Male	45.5%

Ethnicity:

Caucasian	60.8%	African American	2.9%
Other	16.3%	Native American	.5%
Latino	11.7%	Not Given/Unknown	0%
Asian & Pacific Islander	7.8%		



Administrative Vendor - Performance Report May 2014

Major Risk Medical Insurance Program Performance Standard	Contracted Level	Level Met	Data Descriptions
Eligibility determination of complete applications within ten (10) calendar days after receipt, as long as enrollment cap is not in effect.	100%	100%	39 out of 39 applications
MRMIP Members-Only Toll-free line (1-800-289-6574) Line busy rate.	3%	0%	0 blocked out of 910 calls attempted*
MRMIP Members-Only Toll-free line (1-800-289-6574) Line abandon rate.	3%	2.42%	22 abandoned calls out of 910 incoming calls*
MRMIP Members-Only Toll-free line (1-800-289-6574) Seconds to live voice.	85%	91.18%	885 calls answered in 25 seconds out of 910 calls received*

*Toll-free line performance standards are calculated using hourly rate averaged on a monthly basis, per contract requirement.